



29th National Institute on Social Work and Human Services in Rural Areas

Human Services for Rural Communities in the 21st Century

July 28 - 31, 2004

College of Social Work, University of Utah, Salt Lake City, Utah

Nonprofit Organization
U.S. Postage
PAID
Salt Lake City, Utah
Permit Number 1529

395 South 1500 East, Rm 227
Salt Lake City, Utah 84112-0260



Pre-Conference & Social Activities

PRE-CONFERENCE INSTITUTE – FIELD TRIP TO AGENCIES

Wednesday, July 28, 2004 1:00 p.m. - 4:00 p.m.

Location: Buses depart from and return to the College of Social Work building.

1. Indian Walk-In Center: This agency provides an array of services for the American Indian population from around the state of Utah. The focus of the visit is to discuss the provision of services to those living in rural areas.
2. Centro de la Familia de Utah: This agency is involved with the Latino(a) population state-wide. Participants will receive information about the agency's urban and rural programs, including Head Start, mental health, and public health.
3. Valley Mental Health (VMH), Tooele Office: VMH serves the metropolitan county of Salt Lake, and rural counties of Summit (to the East) and Tooele (to the West). The challenges and successes of a rural mental health office will be shared at this rural site.

Cost: \$30.00 – includes transportation and water. Early Bird and Student rates are available.

OPENING RECEPTION – ICE CREAM SOCIAL

Wednesday, July 28, 2004 7:00 p.m. - 8:30 p.m.

Location: College of Social Work patio and lawn

The College of Social Work has a long-standing tradition of the Ice Cream Social, as anyone attending CSWE knows. The College is excited about bringing this popular event to the 29th National Institute on Social Work and Human Services in Rural Areas. There is no charge for this event.

PLANNED EXCURSIONS/SOCIAL EVENTS: Transportation for both events will be by bus, with participants picked up and dropped off at the College of Social Work building. Buses will depart at 5:00 p.m. on both days.

Thursday, July 29, 2004 **THIS IS THE PLACE STATE PARK**

Take a walk into the past at This Is The Place State Park. Old Deseret is a living historic village that recreates a typical community between 1847 and 1869. See the sights of daily pioneer life and visit adobe houses, shops, schools, churches and sites of cultural activities. Guides, dressed in period dress, conduct daily activities and share stories of pioneer lifestyles. This Is The Place Monument, located south of Old Deseret Village, was erected in 1947. It commemorates the 100th anniversary of the arrival of Mormon pioneers to the Salt Lake Valley. Early Spanish explorers, mountain men and American Indians also are featured. A video presentation, exhibits and a museum store are available at the visitor center. The monument and visitor center are open year-round. This Is The Place State Park is Utah's most renowned historic park. It is on the east bench of Salt Lake City at the mouth of Emigration Canyon. For more information, visit www.thisistheplace.org. Participants will experience a tour, entertainment, and be **introduced to a truly Western dining experience, the Dutch Oven Pioneer "Bonanza."**

Cost: \$35.00 per person.

Friday, July 30, 2004 **UTAH OLYMPIC PARK AND PARK CITY MOUNTAIN RESORT**

This excursion will take participants into the beautiful mountains of Utah, stopping first at the Utah Olympic Park, where much of the 2002 Winter Olympic Games were held. Participants will visit the museum, tour the luge, skeleton and bobsled tracks, as well as the ski jump and freestyle sites. For more information, please visit www.olymparks.com.

Park City Mountain Resort will be the next stop for dinner. After dinner, participants can sightsee other Olympic venues, including riding on the Alpine Slide. Park City, Utah features many marvelous shops and activities. For more information visit www.parkcitymountain.com where summer activities are posted. Park City's elevation is around 10,000 feet, so bring a jacket - it gets cold in the evenings.

Cost: \$35.00 per person.

For additional conference information
please contact Scott Sorensen
by email at sorensen_s@suu.edu
by phone (435)586-1938 or fax (435)865-8322

Federal Support for Social Service Issues

Opening Plenary - Thursday, July 29 9:00 a.m. - 10:00 a.m.

Location: Social Work Auditorium, College of Social Work, University of Utah

Congressman Matheson will offer an update on issues ranging from welfare reform, to mental health parity and the reauthorization of the Child Abuse Prevention Act. During two terms in the House of Representatives, Congressman Matheson has prioritized social service issues important to Utah families.

James Matheson, MBA was sworn in for a second term in January 2003, representing Utah's Second Congressional District, which includes all of Southern Utah - most of the rural areas of the state. As a member of the House Transportation Committee, Matheson sits on the subcommittees that oversee highways, transit, and aviation. He is also a member of the House Financial Services Committee, which deals with banking, real estate, insurance, housing and the securities market, and serves on the House Science Committee, which covers federal funding of research and development and NASA. During his time in Washington, Matheson has championed bipartisanship, looking to "reach across the aisle" for common sense solutions to issues. Congressman Matheson is a sixth-generation Utahn who was born and reared in Salt Lake City. He received his BA in Government from Harvard University and his MBA from UCLA. *Congressman James Matheson will present the Opening Plenary, Congressional schedule permitting.*

The Challenges and Rewards of Rural Social Work Practice

Keynote Address - Friday, July 30 9:00 a.m. - 10:00 a.m.

Location: Social Work Auditorium, College of Social Work, University of Utah

Dr. Farley will discuss the difficult times rural areas of the United States are currently facing. Boom and bust cycles - combined with high inflation and lower land prices - have created stress and unhappiness for rural residents. Rural social workers understand the functioning of rural communities and can have a positive impact by creatively solving common problems.

O. William Farley, PhD is the director of the School of Social Work at Brigham Young University and the director of the W.D. Goodwill Initiatives on Aging at the University of Utah College of Social Work. He has served on the faculty of the University of Utah College of Social Work since 1962. He earned his PhDs in Social Welfare at the University of California at Berkeley, and in Educational Psychology at the University of Utah. He has taught social casework, human behavior and the social environment, and research. Dr. Farley's research has focused on attention deficit disorder in children, psychiatric problems of children, problems of the blind, mental health clinics, aging, Alaska Native school dropouts, and Alaska Village Council contracts. He has served as director of the College of Social Work's master and doctoral programs, and the College of Social Work Social Research Institute.

Conference Agenda

	July 29th Wednesday	July 29th Thursday	July 30th Friday	July 31st Saturday	
8:00 a.m.		REGISTRATION, CONTINENTAL BREAKFAST	REGISTRATION, CONTINENTAL BREAKFAST	CONTINENTAL BREAKFAST	8:00 a.m.
9:30 a.m.		8:00 a.m. - 9:00 a.m.	8:00 a.m. - 9:00 a.m.	8:00 a.m. - 9:00 a.m.	9:30 a.m.
10:00 a.m.		KEYNOTE ADDRESS	KEYNOTE ADDRESS	SESSION #7	10:00 a.m.
10:30 a.m.		10:00 a.m. - 10:30 a.m.	10:00 a.m. - 10:00 a.m.	10:00 a.m. - 10:30 a.m.	10:30 a.m.
10:00 a.m.		BREAK	BREAK	A. Public Welfare Policy: One Size Doesn't Fit All B. Community Strategies for Addressing Regional Disparities of Destination-Based Development AND The Chicago Experience: A Rurles-Urban Service Learning Project C. Poling up our Pelicans: The Lessons of Josephine Bonds For the Rural Social Worker in the 21st Century AND Formative Evaluation of Social Work Education: Why Wait?	10:00 a.m.
10:50 a.m.		SESSION #1	SESSION #4	BREAK	10:50 a.m.
11:00 a.m.		10:50 a.m. - 12:00 p.m.	10:50 a.m. - 12:00 p.m.	10:50 a.m. - 11:00 a.m.	11:00 a.m.
11:30 a.m.		A. Dealing with Boundary Issues in Rural Social Work Programs B. A Strength-Based Model for Serving High Risk Rural Youth C. The Emergence of Indigenous Leaders in Rural D. The Treatment and Management of Sex Offenders in the Rural Community	A. Rural and Urban Differences Among Mental Health Consumers B. A Rural State Response to Managed Behavioral Health Care AND Social Workers in Rural Schools C. Developing an Extended, Out-reach, Rural Social Work Program AND Technological Enhancement of Rural Social Work Education and Practice D. Bridging the Learning Gap: Developing Community Skills with Rural Populations E. Translational Leadership: Reconnecting the Rural Human Services Agency for the 21st Century AND Supervisor's Expectation of Skills Students Must Master Before Entering Field	SESSION #8	11:30 a.m.
12:00 p.m.	REGISTRATION	LUNCH	LUNCH	CONFERENCE ENDS	12:00 p.m.
12:30 p.m.	12:00 p.m. - 1:00 p.m.	12:00 p.m. - 1:00 p.m.	12:00 p.m. - 1:00 p.m.		12:30 p.m.
1:00 p.m.	PRE-CONFERENCE INSTITUTE	SESSION #2	SESSION #5		1:00 p.m.
1:30 p.m.	1:00 p.m. - 4:00 p.m.	1:00 p.m. - 2:30 p.m.	1:00 p.m. - 2:30 p.m.		1:30 p.m.
2:00 p.m.		A. Relative Raising Relatives in Rural Communities Cooperation/Sponsoring Community Workshops B. A Model for Collaborative Continuing Education for Rural Social Workers AND Rural Social Work Practice: An Integrated Approach for the 21st Century C. Rural Faith Leaders, Professional Mental Health Counseling and Social Work D. Rural Music as an Instrument for Teaching Rural Behavior	A. Family Involvement in a System of Care B. Volunteering by African American Young Adults Compared to Caucasian Young Adults AND NORWETA Participants' Suggestions for Effective Rural Practice: Focus Groups' Findings C. Evidence-Based Practice Utilizing Single Subject Design D. Neighbors Helping Neighbors: Application of a Community Building Model to Serve the Elderly in Rural Areas		2:00 p.m.
2:30 p.m.		E. Listening to the Voices of the Fishing People: How Fishermen Make Sense of Their Lives in Today's World AND Learning Services/Community Awareness: Social Work Students Examining Rural Poverty	E. Rural and Urban Hispanic WIC Participants: Similarities and Differences		2:30 p.m.
3:00 p.m.		BREAK	BREAK		3:00 p.m.
3:30 p.m.		2:30 p.m. - 3:00 p.m.	2:30 p.m. - 3:00 p.m.		3:30 p.m.
4:00 p.m.		SESSION #3	SESSION #6		4:00 p.m.
4:30 p.m.		3:00 p.m. - 4:00 p.m.	3:00 p.m. - 4:00 p.m.		4:30 p.m.
5:00 p.m.		A. Dual Relationships and the Social Work Code of Ethics B. The Role of Supervision in Rural Child Welfare Settings C. Area Development Approach: An Assessment of Experiences in Rural China D. Spiritual Approaches to Rural Human Services Practice E. Community Campus Partnerships for Rural Health	A. Preparing Students for Culturally Competent Practice in Rural Areas B. Griefs Conversation Corps: An Experiment in Individual and Community Development C. Leadership in Rural Areas: Breathing New Vitality into Rural Communities D. Shaming the Dove on the Safety Net: Lessons from those Who Have Exhausted Their TANF Eligibility E. Child Welfare Investigation: Using such Contact to Encourage Change		5:00 p.m.
4:00 p.m.		CAUCUS MEETING			4:00 p.m.
4:30 p.m.		4:00 p.m. - 5:00 p.m.			4:30 p.m.
5:00 p.m.		DUTCH OWEN DINNER AND ENTERTAINMENT	UTAH OLYMPIC PARK PARK CITY MOUNTAIN RESORT		5:00 p.m.
5:30 p.m.		5:00 p.m. - 7:30 p.m.	5:00 p.m. - 8:00 p.m.		5:30 p.m.
6:00 p.m.					6:00 p.m.
7:00 p.m.	OPENING SESSION				7:00 p.m.
7:30 p.m.	WELCOME AND RECEPTION ICE CREAM SOCIAL				7:30 p.m.
8:00 p.m.	7:00 p.m. - 8:00 p.m.				8:00 p.m.

Social Work Education

Extended Campus Program: Providing a Full Social Work Curriculum to Rural Residents in the Appalachian Mountain Region

Presenter: Marlene Belew Huff, LCSW, PhD, Eastern Kentucky University

Technological Enhancement of Rural Social Work Education and Practice

Presenters: Michelle Emery Blake, PhD, and Suzie T. Cashwell, PhD, Western Kentucky University

Picking up our Pickaxes: The Lessons of Josephine Strode for the Rural Social Worker in the 21st Century

Presenter: Barry L. Locke, PhD, West Virginia University

Dealing with Boundary Issues in Rural Social Work Programs

Presenter: Peggy Pittman-Munke, PhD, Murray State University

Formative Evaluation of Social Work Education: Why Wait?

Presenter: Monte Miller, PhD, University of Wyoming

Administration

Volunteering by African-American Young Adults Compared to Caucasian Young Adults

Presenter: Wade Siebert, DSW, Lock Haven University of Pennsylvania

Supervisors' Expectations of Skills Students Must Master Before Entering Field

Presenters: Robert H. Keefe, PhD, and Sandra D. Lane, PhD, Syracuse University

Transformational Leadership: Reinventing the Rural Human Services Agency

Presenter: John Cox, DSW, MacMurray College, Illinois

Leadership in Rural Areas: Breathing New Vitality into Rural Communities

Presenters: Freddie Avant, LMSW-AP, ACSW, and Sam Copeland, LCSW, PhD, Stephen F. Austin State University, and Baxter Wright, MSW, Frostburg State University

NISWHSRA Participants' Suggestions for Effective Rural Practice: Focus Groups' Findings

Presenter: Joanne Riebschleger, PhD, Central Michigan University

Children and Families

The Role of Supervision in Rural Child Welfare Settings

Presenters: Pat Conway, MSW, PhD, Chad Shaver, MSW, and Pam Bennett, University of North Dakota

Social Workers in Rural Schools

Presenters: Pat Conway, MSW, PhD, Ben Hale, MSW, and Joanne Theobald, MSW, University of North Dakota

A Strengths-Based Model for Serving High Risk Rural Youth

Presenters: Sandi Marshall, LCSW, and Thomasine Heitkamp, LICSW, PhD, University of North Dakota

A Rural State Response to Managed Behavioral Health Care

Presenter: Warren B. Galbreath, PhD, Ohio University-Eastern Campus

Child Welfare Investigations: Using Each Contact to Encourage Change

Presenter: Bonita K. Lantz, LCSW, University of Utah

Community Practice

Area Development Approach: An Assessment of Experiences in Rural China

Presenter: Muh Bi Lin, PhD, Western Kentucky University

Civilian Conservation Corps: An Experiment in Individual and Community Development

Presenter: Robert O. Rich, PhD, Eastern Washington University

Bridging the Learning Gap: Developing Community Skills with Rural Populations

Presenter: Wilma Cordova, MSW, Stephen F. Austin State University

Evidence-Based Practice Utilizing Single Subject Design

Presenters: Reiko Hayashi, PhD, Cheryl Haws, MSW, Marcia Nielson, MSW, and Cheryle Wolfe, MSW, University of Utah

Community Strategies for Addressing Regional Impacts for Destination Resort Development

Presenter: Lynne Clemmons Morris, PhD, Eastern Washington University

The Chicago Experience: A Rural-to-Urban Service Learning Project

Presenter: Tim G. Reytebuch, PhD, University of Wisconsin-Whitewater

Learning Service/Community Awareness: Social Work Students Illuminating Rural Poverty

Presenter: James P. Winship, PhD, University of Wisconsin-Whitewater

The Emergence of Indigenous Leaders in Rural Communities

Presenters: Wilma Cordova, MSW, and Michael O. Doughty, PhD, Stephen F. Austin State University

Listening to the Voices of the Fishing People

Presenter: Lena Williams Carawan, PhD, East Carolina University

Health

Community-Campus Partnerships for Rural Health

Presenter: Rebecca Hunter, MEd, University of North Carolina School of Medicine

Rural and Urban Hispanic WIC Participants: Similarities and Differences

Presenters: Judith Davenport, LCSW, PhD, Margie Sable, MSW, PhD, and Anne Dannerbeck, PhD, University of Missouri-Columbia

Presentations

Ethics

Dual Relationship and the Social Work Code of Ethics

Presenter: Warren B. Galbreath, PhD, Ohio University-Eastern Campus

Public Welfare

Slamming the Door on the Safety Net: Lessons from Those Who have Exhausted their TANF Eligibility

Presenters: Barry L. Locke, PhD, and Eleanor Blakely, PhD, West Virginia University

Public Welfare Policy: One Size Doesn't Fit All

Presenters: Mary Beth Vogel-Ferguson, MSW, Mary Jane Taylor, PhD, and Dianne Cunningham, MEd, University of Utah

Clinical Practice

Long-Term Care: Issues of Consumer Self-Directed Services in Rural Utah

Presenter: Kelly Van Noy, MS, Weber Human Services, Utah

Rural Social Work Practice: An Integrated Approach for the 21st Century

Presenters: Suzie T. Cashwell, CSW, PhD, and Saundra H. Starks, LCSW, EdD, Western Kentucky University

The Treatment and Management of Sex Offenders in the Rural Community

Presenters: Steven L. Hartsock, PhD, and Karen Harper-Dorton, PhD, West Virginia University

Family Involvement in a System of Care

Presenter: Tracy Johnson, New Frontiers for Families

A Model for Collaborative Continuing Education for Rural Social Workers

Presenter: Patricia M. Christopherson, MSSW, LICSW, University of Wisconsin-Eau Claire

Policy

Ecological Theory as a Planning Tool for Rural Social Work

Presenter: Harrell Weathersby, PhD, Southeastern Louisiana University

Rural and Urban Differences Among Mental Health Consumers in One Midwestern State: Implications for Policy, Practice, and Research

Presenters: John Q. Hodges, PhD, Martha Markward, PhD, Dong Pil Yoon, PhD, and Carol J. Evans, PhD, University of Missouri

Spirituality

Rural Faith Leaders, Professional Mental Health Counseling and Social Work

Presenters: Linda Openshaw, DSW, and Cynthia Harr, PhD, Texas A & M University-Commerce

Spiritual Approaches to Human Services Practice

Presenter: David Derezotes, LCSW, PhD, University of Utah

Diversity

Preparing Students for Culturally Competent Practice in Rural Areas

Presenters: Sam Copeland, LICSW, ACSW, PhD, and Freddie Avant, LMSP-AP, ACSW, Stephen F. Austin State University

Rural Music as an Instrument for Teaching Rural Behavior

Presenters: Michael R. Daley, PhD, and Sam Hickman, LCSW, Stephen F. Austin State University

Aging

Neighbors Helping Neighbors: Application of a Community Building Model to Serve the Elderly in Rural Areas

Presenters: Nancy Kelley-Gillespie, PhD, and O. William Farley, PhD, University of Utah

Challenges for Meeting the Needs of Older Rural Men

Presenter: Jordan. K. Kosberg, PhD, University of Alabama

Community Education

Relatives Raising Relatives in Rural Communities: Corporations Sponsoring Community Workshops

Presenters: Judson Morris, MSW, Scott Hanauer, MA, and James Laugen, AA, Children's Home Society of Washington

Disability

The Effect of the Olmstead Decision on Rural Communities

Presenters: Jerry Costley, MSW, Disabled Rights Action Committee, and Reiko Hayashi, PhD, University of Utah

Indirectly Measured Attitudes of Allied Health Students Towards Disability

Presenter: Monte Miller, PhD, University of Wyoming

Paying with a credit card?
Online registration is now
available for your convenience
www.socwk.utah.edu

1. How do I Register?

BY MAIL: Please mail the registration form (on page 8) and payment (Check or Purchase Order) to: COLLEGE OF SOCIAL WORK - RURAL CONFERENCE, 395 SOUTH 1500 EAST, ROOM 226, SALT LAKE CITY, UTAH 84112-0260. Make checks payable to the College of Social Work.

ONLINE: Using your VISA, MASTERCARD, AMERICAN EXPRESS, or DISCOVER. Instructions and links are available by clicking on the Rural Conference link from www.socwk.utah.edu.

IN-PERSON: Onsite registration will be available during the conference in the Social Work building, Room 112.

2. How do I Receive CEU's?

CONTINUING EDUCATION UNITS are available up to 10.5 hours for full attendance. There will be forms available at the Information/Registration Desk in the Social Work building, Room 112. Individuals seeking CEU's will need to fill out one of these forms. The College of Social Work will verify attendance for the entirety of the conference (excluding social events and excursions), and mail the certificate by September 15, 2004. CEU credits have been approved by the Utah Chapter of the National Association of Social Workers (NASW) for social workers, and endorsed by the Utah Psychological Association (UPA) for psychologists.

3. Where and How do I make Lodging Reservations for the Rural Conference?

RURAL CONFERENCE LODGING: Accommodations are available at the University Guest House. For reservations, telephone (801) 587-1000 or toll-free (888) 416 - 4075. You will need to let them know you are making arrangements for the **RURAL SOCIAL WORK CONFERENCE**. Check in: 3:00 p.m. Check out: 12:00 noon. The Guest House has a daily continental breakfast.

RESERVATION DEADLINE: JULY 14, 2004 (Note: Reservations received after this date will be accepted on a space -or rate-available basis.)

RATES: University Guest House: \$69/night (one or two people/1 King) + tax on room rentals (total tax is 10.10 percent including 6.6 percent sales tax and 3.5 percent transient tax, subject to change.) Reservations made for 7 or more days will be at a reduced rate at the Guest House.

BILLING: The first night of stay must be guaranteed with a credit card. Total payment is due at checkout. **Guest parking passes can be purchased at the front desk, and are required when staying at University Housing.**

SPECIAL ARRANGEMENTS: Special Arrangements: Please notify University Guest House of any special arrangements (i.e. early arrivals, late departures, access needs, etc.) 14 days prior to the conference.

ALCOHOL POLICY: Alcoholic beverages are prohibited on the University of Utah campus. Guests infringing on the policy are subject to immediate removal from the University Guest House without a refund.

SMOKING POLICY: In accordance with the Utah Clean Air Act, the University Guest House is a nonsmoking facility.

4. Where do I Park During the Rural Conference?

See parking information on page 9 of this brochure.

**29th National Institute on Social Work and Human Services in Rural Areas
Human Services for Rural Communities in the 21st Century - July 28-31, 2004**

Name _____ Title _____

Employer/Affiliation _____

Mailing Address-Street _____

City _____ State _____ Zip Code _____ Country _____

Tel _____ Fax _____ Email _____

(required for registration confirmation)

Conference Fees: Early Bird Registrations are those postmarked on or before **June 25, 2004**.
Regular registrations are those postmarked after June 25, 2004.

Pre-Conference Institute: Wednesday, July 28, 2004, 1:00 p.m.-4:00 p.m.
A field trip to agencies which work with cultures of diversity in rural areas. (Fees include materials, transportation, water)
 Early Bird Rate: \$25.00 Regular Rate: \$30.00 Student Rate \$20.00 **Subtotal: \$ _____**

Full Conference Registration: Wednesday through Saturday, July 28-31, 2004.
(Fees include conference materials, Thursday breakfast, snacks & lunch, Friday breakfast, snacks & lunch, Saturday breakfast)
 Early Bird Rate: \$175.00 Regular Rate: \$195.00 Student Rate \$150.00 **Subtotal: \$ _____**

Single Day Rate: (If needed, please contact us for rates.*)

Excursions: (Prices listed are per person, includes transportation and admission fees.)
Pioneer Dutch Oven Buffet: Thurs., July 29, 2004, 6:00 p.m.-8:00 p.m.-#__ person(s) @ \$35.00 each. **Subtotal: \$ _____**
A Night at Park City (dinner & Olympic Park):
 Fri., July 30, 2004, 7:00 p.m.-9:00 p.m.-#__ person(s) @ \$35.00 each. **Subtotal: \$ _____**

If you are interested in Family Rates for excursions, please contact Scott Sorensen, (435)586-1938 or sorensen_s@suu.edu.

Grand Total: \$ _____

Online registration, when paying with a credit card, is now available for your convenience
 go to www.socwk.utah.edu and follow the links or
 Use this form and submit your registration by mail, as indicated below, when paying by check,
 purchase order, or credit card (if you choose not to use the online system).

PAYMENT Check enclosed # _____ (Make checks payable to College of Social Work)
 Purchase Order # _____
 Credit Card: MasterCard Visa Discover American Express
 Credit Card Number _____ Exp. Date: _____/_____(month/year)
 Card Holder's Signature _____

Mail Form To:
 College of Social Work- Rural Conference, University of Utah, 395 South 1500 East, Salt Lake City, Utah 84112-0260
Fax Form To: (801) 585-0484

***For registration questions, contact Scott Sorensen, (435)586-1938 or sorensen_s@suu.edu.**
***For campus housing questions, contact University of Utah Guest House (www.guesthouse.utah.edu), by calling**
 (801) 587-1000 or call toll-free (888) 416-4075

Substitution/Cancellation Policy: Substitutions can be made by prior notification. Refunds can be arranged, less a fee of \$35.00 per registration, if notified in writing by July 14, 2004. Credit card refunds will be credited back to the card.